

# Doll House: Miniature Worlds of Wonder

## Frequently asked questions

Explore the doll house from its traditional form to the space it occupies in the virtual and intangible worlds.

Get up close to over 40 doll houses, many previously unseen from the 1880s to the present day. Together with furniture, accessories, ephemera and virtual experiences, Doll House: Miniature Worlds of Wonder unlocks the imagination of makers, collectors, activists and players and reveals the stories hidden in their worlds.

## General Information

### When does the exhibition open?

- The exhibition is open daily until 30 January 2022.
- Daily sessions at 10.00am-12:30pm and 12:30pm-3pm
- The exhibition will also be open on Public Holidays

### Where is the exhibition?

The exhibition is held inside Como House at Como House and Garden, Williams Rd & Lechlade Ave, South Yarra VIC 3141

**Will the mansion feature its original furniture and fixtures? Will it be open for tours?** This is a self-guided exhibition. Tours of the house will not be running during this time.

The exhibition is presented inside Como House. During this time some of the internal furniture and fixtures of the mansion may have been removed, adjusted or replaced to accommodate the exhibition pieces. Regular mansion tours won't be offered during this time.

All original furniture and fixtures will be re-installed and presented once the exhibition has ended. House tours will also re-commence after the exhibition period.

### How do I purchase tickets?

Tickets can be purchased online at [dollhousecomo.com/tickets](https://dollhousecomo.com/tickets) or at the shop located on the grounds at Como House and Garden.

For groups of 10 or more we offer a group discount. Tickets can be arranged a minimum of 7 days before you attend the exhibition. Payment is required before you visit the property. To make a group booking please visit [dollhousecomo.com/tickets](https://dollhousecomo.com/tickets) or contact [bookings@nattrust.com.au](mailto:bookings@nattrust.com.au).

Please note your ticket does not include a tour of the mansion. Regular mansion tours won't be offered during the exhibition period and will only re-commence once all the original furniture and fixtures are re-installed.

## Tickets

### Do I need to pre-book tickets online?

We highly recommend pre-booking tickets to avoid queues. Online bookings will incur a small booking fee. Pre-booked tickets are available here: [dollhousecomo.com/tickets](https://dollhousecomo.com/tickets)

Tickets can also be purchased upon arrival at Como House and Garden.

### Ticket pricing

Adult: \$15

Concession: \$12

Child (5-15): \$9

Family (two adults and two children): \$35

### NT Member pricing

NT Member Adult: \$10

NT Member Concession: \$8

NT Member Child (5-15): \$8

NT Member Family (two adults and two children): \$25

### Can I make a group booking?

Yes. If you have a group of 10 or more people, please visit: [dollhousecomo.com/tickets](https://dollhousecomo.com/tickets)

### Group ticket pricing:

Adult group ticket: \$11

Concession group ticket: \$11

### I am unable to attend the exhibition - Can I get a refund?

Unfortunately, our tickets are non-refundable; however, you are welcome to give the tickets to a friend or family member.

### Do you accept concession cards?

Yes, we accept Seniors Cards, Pensioner Cards, Health-Care Cards and Student Cards as valid forms of Concession. Please ensure you bring your concession card along to present to staff on site. We also offer complimentary access to those with a Companion/Carer Card.

## Planning your visit

### How long does it take to see the exhibition?

We recommend planning at least one hour for your visit. The exhibition is a self-guided exhibition.

## Travel

### By Car:

There is limited parking around Como House and Gardens and there is no parking onsite. We recommend catching public transport. If you are still required to drive, Como House is located on the corner of Williams Rd & Lechlade Ave, South Yarra, approximately 6.3km from Melbourne's CBD.

## **Public Transport**

### **By Train**

The property is approximately 15-minute walk from Hawksburn Station South Yarra Station, on the Frankston Line.

### **By Tram**

Catch Tram Route 58 (West Coburg to Toorak) to stop number 131

### **By Bus**

Bus bays are located along Williams Rd boundary.

### **Where is the nearest ATM?**

Nearest ATM is located along Toorak Road.

## **Access**

### **Is there disabled access?**

The mansion is a double storey building, with the exhibitions located on both levels. We have a mobility ramp to the lower level of the mansion, but the upper level can only be accessed by stairs.

Should you have mobility issues where offsite parking is problematic please call the Property Manager Kate Drummond on 0420 978 197 who will arrange suitable access. To accommodate requests we prefer 24 hours' notice.

The Stables of Como Café, is located onsite at Como House and Gardens has disabled bathroom facilities.

Please note that the garden paths are gravel and can make wheelchair access difficult. Please speak to the staff onsite to highlight the more wheelchair friendly paths.

### **Prams permitted?**

Prams are permitted inside the gardens, however are not permitted inside the mansion. We do not have a cloak room on site.

### **Is there onsite parking?**

No. There is limited parking in surrounding streets

## **Food & Shopping**

### **Is there a Café on site?**

The Stables of Como Café is located onsite. The Stables is open daily from 10am – 5pm. The Café has Eftpos facilities and can take group bookings for breakfast or lunch directly on (03) 9827 6886.

### **Can I bring a picnic and sit in the grounds?**

Picnics are encouraged! We have plenty of space in the gardens for you and your family to have a picnic lunch. Please remember to take all rubbish home with you.

### **Is there a National Trust Shop on site?**

The Rose Street Market pop-up store is open Wednesday to Sunday from 10am to 3.30pm. Shop unique and locally handcrafted giftware and see the colour infused artwork of our Artist in Residence, Emilia Storm. All store proceeds go towards the National Trust efforts to conserve and celebrate our diverse natural, cultural, social and Indigenous heritage. National Trust Members receive 10% off all shop purchases. The gift shop has Eftpos facilities.

## **Other**

### **Can I take photographs in the exhibition?**

Yes, you can take photographs in the exhibition, however please remember to turn off the flash mode. If you're posting to social media make sure to hashtag #NationalTrustVic and tag us to allow us to repost your pics!

## **COVID-19**

### **Do you have COVID-19 safety protocols in place?**

Yes, the safety of our visitors and staff remain our top priority. The following **Conditions of Entry** apply to all visitors, staff and volunteers to Como House:

- Must not enter if experiencing any flu-like symptoms - including fever, sore throat, runny nose, persistent cough, shortness of breath
- Must wear a mask inside the exhibition if aged 12 years and older.
- You must register your details with us upon entry by scanning the QR code, please download the [Service Victoria](#) app prior to your visit for a smooth check-in process
- Observe personal health and hygiene measures, safe social distancing signage and contactless transaction.

**For more information on what the National Trust are doing to protect our community, including our COVID Safe Plan click [here](#).**