

MISS FISHER & THE CRYPT OF TEARS EXHIBITION

FREQUENTLY ASKED QUESTIONS

ABOUT THE EXHIBITION

Phryne returns with an exhibition filled with glamour, romance and adventure. Experience large scale installations recreating Miss Fisher's world, complete with an interactive mystery experience, all the while enjoying costumes designed by Margot Wilson, props and more from Miss Fisher's first cinematic release, Miss Fisher and The Crypt of Tears.

Immerse yourself in the adventure with Phryne and unravel a decade old mystery concerning priceless emeralds, ancient curses and the truth behind the disappearance of a forgotten tribe.

Be transported back to where it all began with a retrospective of the original series Miss Fisher's Murder Mysteries, as well as costumes from the expanded Miss Fisher universe including the 1960's spin off series Ms Fisher's Modern Mysteries and the upcoming Chinese adaptation Miss S, where Phryne has been reimagined as a crime fighting sleuth in 1920s Shanghai.

GENERAL INFORMATION

WHEN DOES THE EXHIBITION OPEN?

The exhibition opens on Thursday, 3rd December, 2020 and closes at the end of May 2021.

The exhibition is open from 10.00am to 5.00pm from Wednesday to Sunday.

The exhibition will be closed on Mondays and Tuesdays, as well as on Christmas Day.

WHERE IS THE EXHIBITION?

The exhibition is held inside the mansion at Rippon Lea Estate 192 Hotham Street, Elsternwick Victoria 3185. Located 7 kilometres from Melbourne's CBD.

WILL THE MANSION FEATURE ITS ORIGINAL FURNITURE AND FIXTURES?

The exhibition is presented inside Rippon Lea House. During this time, some of the internal furniture and fixtures of the mansion may have been removed, adjusted or replaced to accommodate the exhibition pieces.

WILL IT BE OPEN FOR TOURS?

No, regular mansion tours won't be offered during this time. All original furniture and fixtures will be re-installed and presented once the exhibition has ended. House tours will also re-commence after the exhibition period.

HOW DO I PURCHASE TICKETS?

To manage the capacity of visitors, timed-entry tickets must be purchased online. Sessions will run from 10am. The last session will be at 3:30pm.

Visit missfisherexhibition.com.au to purchase tickets to the exhibition.

Please note your ticket does not include a tour of the mansion. Regular mansion tours won't be offered during the exhibition period.

CONDITIONS OF ENTRY

In response to COVID-19, the National Trust has introduced protocols to protect the health, safety and wellbeing of visitors, staff and volunteers at the exhibition. We ask that all visitors agree to the below conditions before entry.

- We ask you to stay at home if you are experiencing any cold or flu-like symptoms
- You must register your first name and phone number upon entry
- Please use cards for a contactless transaction
- Must maintain a distance of 1.5m from others and follow directional signage
- Please use sanitiser and handwashing facilities
- Be aware that capacity restrictions apply in all enclosed spaces
- Face masks are mandatory
- Download the COVIDSafe App if able to do so

PLANNING YOUR VISIT

HOW LONG DOES IT TAKE TO SEE THE EXHIBITION?

We recommend planning at least one hour for your visit. The exhibition is self-guided.

HOW DO I GET THERE?

BY CAR

Rippon Lea is located approximately 7 kilometres from Melbourne's CBD, in the bayside suburb of Elsternwick. Please note there is no onsite parking, parking is available locally.

BY TRAIN

The property is a five-minute walk from Rippon Lea Station, on the Sandringham Line.

BY TRAM

Catch Tram Route 67 (to Carnegie) to stop number 42 – Tram Tracker ID 2042 Tracker Stop ID 1042 (to Melbourne University).

BY BUS

The 216 or 219 Bus departs from Queen Street in the City on the south east corner of Queen and Collins Streets. Depending on traffic the journey takes 30 – 45 minutes. There is a stop

directly outside Rippon Lea Estate. Ask the driver to set you down at the first stop after Glen Eira Road.

WHERE IS THE NEAREST ATM?

An ANZ ATM is located on Glen Eira Road, Ripponlea. This is approximately a five-minute walk from Rippon Lea Estate.

IS THERE DISABLED ACCESS AND FACILITIES?

The mansion is a double storey building, with the exhibition located on both levels. We have a mobility ramp to the lower level of the mansion, but the upper level can only be accessed by stairs.

Rippon Lea Estate has disabled bathroom facilities and there is disabled access to the ground floor only of the mansion.

Please note that the garden paths are gravel and can make wheelchair access difficult. Please ask staff upon entry for a map which highlights the more wheelchair friendly paths.

IS THERE DISABLED PARKING ON-SITE?

Limited disabled parking is available on site. Should you have mobility issues where offsite parking is problematic please call the property manager on (03) 9523 6095 to arrange suitable access. To accommodate requests, we prefer 48 hours' notice.

IS THERE ON-SITE PARKING?

Parking is available locally only.

ARE PRAMS PERMITTED?

Prams are permitted inside the gardens, however, are not permitted inside the mansion. We do not have a cloak room on site.

CAN I BRING A PICNIC AND SIT IN THE GROUNDS?

Picnics are encouraged! We have plenty of space in the gardens for you and your family to have a picnic lunch. Please remember to take all rubbish home with you.

IS THERE A GIFT SHOP?

Exclusive Miss Fisher merchandise will be available in our gift shop at The Gatehouse. The gift shop has EFTPOS facilities. Or you can purchase merchandise [online](#) via our shop.

CAN I TAKE PHOTOGRAPHS IN THE EXHIBITION?

Yes, you can take photographs in the exhibition, however, please remember to turn off the flash. If you're posting to social media, make sure to hashtag #missfisherexhibition and #nationaltrustvic and tag us @nationaltrustvic to allow us to repost your photos.

WILL THERE BE FOOD AND BEVERAGE AT THE EXHIBITION?

Yes, there will be light refreshment offerings in our Tea Room.

TICKETS

DO I NEED TO PRE-BOOK TICKETS ONLINE?

Walk-up tickets are available; however, we suggest pre-purchasing your tickets to avoid missing out on your preferred session.

Timed-entry tickets can be purchased online via our website. Sessions run from 10am, Wednesday to Sunday. The last session is at 3:30pm.

Visit missfisherexhibition.com.au to purchase tickets to the exhibition.

TICKET PRICING

GENERAL ADMISSION (INCLUDES GARDEN ENTRY)

\$26 – Adult

\$22 – Concession

\$13 – Child (5-15 years)

\$65 – Family (2 adults & 2 children)

NATIONAL TRUST MEMBERS

\$22 – Adult

\$20 – Concession

\$11 – Child (5-15 year)

\$55 – Family (2 adults & 2 children)

GARDEN ENTRY (EXHIBITION ENTRY NOT INCLUDED)

\$15 – Adult

\$12 – Concession

\$9 – Child (5-15 years)

\$40 – Family (2 adults & 2 children)

DO YOU ACCEPT CONCESSION CARDS?

Yes, we accept Seniors Cards, Pensioner Cards, Health- Care Cards and Student Cards as valid forms of Concession. Please ensure you bring your card along to present to staff.

CAN I MAKE A GROUP BOOKING?

Yes. For a group of 8-15 people (inclusive) you can book online: missfisherexhibition.com.au

If you have a group of 16 or more people, please submit a group booking enquiry form here and our bookings office will be in contact with you. At least two weeks' notice is required for group bookings of 16 or more and payment is required 7 days prior.

The group ticket price is \$20.00

I AM UNABLE TO ATTEND THE EXHIBITION - CAN I GET A REFUND?

Unfortunately, our tickets are non-refundable, however you are welcome to give the tickets to a friend or family member.

I AM UNABLE TO ATTEND THE EXHIBITION ON THE DAY/SESSION TIME I BOOKED. CAN I CHANGE IT?

Yes, it is possible to change the day or session time of your visit.

You can do this online by visiting Eventbrite: www.eventbrite.com.au

Have your order number ready. You may transfer the date one time only, free of charge.