

Frequently Asked Questions

General information

When will the Ned Kelly virtual reality experience and kids activity be available?

The *Think You Know Me?* Ned Kelly virtual reality experience and *A Word from Ned* kid's code-breaking activity is available during the Victorian school holidays from Saturday 22 December 2018 to Tuesday 29 January 2019 at the Old Melbourne Gaol.

Please note the Old Melbourne Gaol is Closed Christmas Day.

Where does the Ned Kelly virtual reality experience and kids scavenger hunt activity take place?

The *Think You Know Me?* Ned Kelly virtual reality experience and *A Word from Ned* kid's code-breaking activity are available at the Old Melbourne Gaol. Located at 377 Russell Street, Melbourne, Victoria 3000.

Will the Old Melbourne Gaol be open to view as normal?

Yes. The Old Melbourne Gaol will still be open to visit as normal. The *Think You Know Me?* Ned Kelly virtual reality experience and *A Word from Ned* kid's code-breaking activity are new activations happening at the Gaol over summer.

What else is there to do during the school holidays?

Visitors can self-guide throughout the Old Melbourne Gaol, experience a Watch House Experience and visit the Former Magistrates' Court which is only open during Victorian public school holidays. Entry into all three buildings is included in general admission tickets.

How much are tickets?

A general admission ticket to the Old Melbourne Gaol includes self-guided entry into the Old Melbourne Gaol, a guided "lock up" experience at the City Watch House and *A Word from Ned*, kid's code-breaking activity at no extra cost.

The *Think You Know Me?* Ned Kelly VR experience is available for an additional \$5 on top of the general admission prices below:

General Admission Prices

\$28 Adult

\$23 Concession

\$15 Child (5-15 years)

\$65 Family (2 adults + 2 children)

\$48 1 Adult Family (1 adult + 2 children), \$5 extra child on family tickets

Do I need to pre-book tickets online?

No, tickets can be purchased on the day of your visit at the ticket booth. General admission tickets can be purchased online in advance, however tickets to the *Think You Know Me?* Ned Kelly VR experience must be purchased at the ticket booth the day of your visit.

Visit our website www.oldmelbournegaol.com.au for details or call (03) 9656 9889 for inquiries. However, please note the Bookings Office is closed 22 December 2018 - 2 January 2019.

Can I contact someone for my information?

Make sure to visit our website www.oldmelbournegaol.com.au for all up to date information. Our bookings team are also available 9am - 5pm, Monday to Friday. Phone (03) 9656 9889 or email bookings@nattrust.com.au. However, please note the Bookings Office is closed 22 December 2018 - 2 January 2019.

Think You Know Me? Ned Kelly virtual reality experience

What is virtual reality?

Virtual Reality is the computer-generated simulation of a three-dimensional image or environment that can be interacted with in a seemingly real or physical way by a person using a headset and/or controllers.

How do I book the *Think You Know Me?* Ned Kelly virtual reality experience?

Tickets for the *Think You Know Me?* can be purchased on top of your general admission ticket at the ticket booth on entry to the Old Melbourne Gaol.

Where does it take place?

The *Think You Know Me?* Ned Kelly virtual reality experience takes place inside the Old Melbourne Gaol museum. Directions will be provided by staff on entry to the site.

How much does it cost?

The *Think You Know Me?* Ned Kelly virtual reality experience is an additional \$5 and can be purchased on entry or on top of your prepaid tickets.

Is it included in my general admission ticket?

No. The *Think You Know Me?* Ned Kelly virtual reality experience is an additional cost of \$5 per person.

What are the allocated session times?

Sessions for the *Think You Know Me?* Ned Kelly virtual reality experience will run continually throughout the day from 9.30am to 4.30pm. Six people can experience the experience every 30 minutes.

How long is the experience?

The *Think You Know Me?* Ned Kelly virtual reality experience runs for 4 minutes, with additional set up and removal time allocated.

What age is it recommended for?

The *Think You Know Me?* Ned Kelly virtual reality experience is recommended for children 12 and above.

Can children under 12 participate?

It is not recommended that children under 12 participate as the experience includes themes not suitable for young children. The virtual reality goggles can also cause disorientation.

Are there any side effects from the Ned Kelly virtual reality Experience?

While virtual reality offers users an exciting experience it may not be suitable for everyone including those who suffer from epilepsy or have pace makers. It may also cause some users nausea and/or disorientation. If you have any doubts you should consult your local Doctor prior to use.

Is the experience wheelchair accessible?

Unfortunately, due to the experience operating from the middle level of the Gaol, it is not suitable for wheelchair access.

Is this a permanent experience at the Old Melbourne Gaol?

The *Think You Know Me?* Ned Kelly virtual reality experience will run for a limited time during the 2018 summer school holidays from Saturday 22 December 2018 to Tuesday 29 January 2019.

The *Think You Know Me?* Ned Kelly virtual reality was developed by Ignition Immersive.

***A Word From Ned*: Kids' code-breaking hunt activity**

How do I book *A Word from Ned*?

You do not need to pre-book the *Word from Ned* kids' code-breaking activity as tickets do not sell out. Any child admission purchased includes the activity.

Are there session times?

The *Word from Ned* kids' code-breaking activity is designed to be completed as visitors self-guide throughout the Old Melbourne Gaol. Simply arrive any time between 9.30am to 5pm.

How long will it take to complete the activity?

To ensure you make the most out of your time at the Old Melbourne Gaol allow approximately 2 hours.

Is it like an escape room?

No. *A Word from Ned* is a code breaking scavenger hunt around the Gaol to uncover a message from Ned Kelly.

What age is it recommended for?

The *Word from Ned* kids' code-breaking activity is designed for children aged 5 and above.

Where does it take place?

The *Word from Ned* kids' code-breaking activity takes places across all three levels inside the Old Melbourne Gaol museum.

Do you receive a prize for completing the activity?

Once the activity is complete and the message uncovered, children can return their tools and receive a prize.