



Volunteer's Feedback

Volunteers are the lifeblood of the Australian Heritage Festival. Without you, many of the amazing events across the country would simply not happen. As such your feedback is essential: it will help us understand who supports the Australian Heritage Festival and how the event impacts on those taking part.

Thank you for taking the time to complete this survey.

Organisation / place / event you volunteered

Your role? (Tick all that apply)

- ☐ Meeting and greeting
- ☐ Answering visitor questions
- ☐ Giving tours / talks
- ☐ Encouraging visitor feedback
- ☐ Selling refreshments, souvenirs, membership etc
- ☐ Supporting marketing & PR
- ☐ Organising property opening / event
- ☐ Preparing displays / interpretation material
- ☐ Assisting with / running hands-on activities
- ☐ Assisting with / running children's activities
- ☐ Doing skills demonstrations
- ☐ Performing / taking part in role plays or re-enactments
- ☐ Other (please specify)

Is this your first year of volunteering at a Heritage Open Days event?

- ☐ Yes
- ☐ No. If no, how many years have you been involved? _____
- ☐ Don't know

Do you do voluntary work outside Heritage Open Days?

- ☐ Yes
- ☐ No

How many hours, in total, did you spend volunteering to support this event?

Did you enjoy it?

☐ Yes. Please tell us why: _____

☐ Mostly. Please tell us why: _____

☐ Not much. Please tell us why: _____

☐ No. If not enjoyable, please tell us why: _____

Has volunteering for this event had a positive impact on any of the following areas? (Tick all that apply)

- ☐ Self-confidence / esteem
- ☐ Learnt new skills
- ☐ Learnt more about my local area / heritage
- ☐ Stronger links with my local community
- ☐ Pride in my local area / heritage
- ☐ Other. Please tell us more: _____

Please share with us any feedback that you have or any special moments:

A BIT ABOUT YOU

Your home postcode: _____

Gender

- ☐ Female
- ☐ Male

Age

- ☐ 15-24
- ☐ 25-34
- ☐ 35-44
- ☐ 45-64
- ☐ 65+